
CARE



WOOL

Wool is dirt and stain resistant and will look great for a long time just by vacuuming regularly

- Use only cold water when cleaning wool to avoid shrinkage
- If spills occur, blot immediately, then clean with mild soap and cold water
- Do not use oxygen cleaners on your wool rug
- Avoid direct sunlight to prevent fading
- For best results, periodic professional cleaning is recommended

POLYESTER & POLYPROPYLENE

Polyester is dirt and stain resistant and will look great for a long time just by vacuuming regularly

- Dries fast so deep steam/rug cleaning works great to release dirt from fiber
- If spills occur blot immediately
- Use rug/carpet cleaners that are safe on synthetic fibers
- Avoid direct sunlight to prevent fading
- For best results, deep cleaning is recommended once per year (or as needed)

SILK

Your silk and/or bamboo silk rug will look great for years to come with proper care and vacuuming regularly

- Never saturate or soak your silk/bamboo silk rug with water – this will damage the silk fibers, and potentially your floors
- Use only cold water if necessary to avoid shrinkage
- If spills occur blot immediately then with mild soap and cold water
- Do not use oxygen cleaners on your silk fibers
- Avoid direct sunlight to prevent fading
- For best results, periodic professional cleaning is recommended and encouraged to protect silk fibers

NATURAL

Natural fibers are highly absorbent and need to be cleaned regularly to keep them looking good long term

- Vacuum regularly to keep dirt from getting trapped in the fibers
- DO NOT steam clean or wet as natural fibers are highly absorbent and may cause shrinkage
- Suction cleaning or dry extraction cleaning is recommended
- Vacuum regularly WITHOUT the beater bar turned on (or on highest pile setting)
- Avoid direct sunlight to prevent fading
- For best results, periodic professional cleaning is recommended



TEXTURE

TEXTURE: SUMAK / TWISTED KNOT

If your rug contains 100% or partial twisted knot construction:

- Set the beater bar to the off position or on a high pile setting to keep loops intact long term

TEXTURE: LOOP CONSTRUCTION

If your rug contains 100% or partial loop construction:

- Set the beater bar to the off position or on a high pile setting to keep loops intact long term
- If a loop does not stay intact at any point use scissors to trim to the height of other loops

TEXTURE: KNITTED WEAVE

Natural fiber rugs have many weave types but in general appear to be knitted:

- If a knit or edge finishing frays due to wear at any point use scissors to trim
- Set the beater bar to the off position or on a high pile setting to keep the knits/weave intact long term